

ServiceMaster At A Glance

ServiceMaster Global Holdings, Inc. (NYSE: SERV) is a leading provider of essential residential and commercial services and well-recognized brands, operating through an extensive service network of more than 7,000 company-owned, franchised and licensed locations.



Protecting homes and businesses



Global headquarters
Memphis, Tennessee



Operating in
25+ countries

Brands



The largest termite and pest control provider in the U.S., founded in 1927. Serves 2.8 million customers in 47 states and 11 countries, with protection against termites, rodents, wildlife and other pests threatening human health and safety



Founded the home warranty industry in 1971 and boasts a national footprint unmatched by any competitor. Serves more than 1.4 million customers in 50 states and the District of Columbia



Leader in disaster restoration from damage caused by water, smoke, wind and fire. Experience in the U.S. and abroad, including clean-up after Hurricanes Sandy and Katrina, Thailand and Calgary floods and the Pentagon after Sept. 11, 2001



A leader in janitorial services, commercial carpet cleaning, hard surface floor care, and residential carpet and upholstery cleaning with franchised and licensed locations around the world



The largest home cleaning franchise network in the U.S., providing services in 49 states, the District of Columbia and four continents, including more than 200,000 home visits in North America every month



A well-respected name in furniture repair and restoration companies, with more than 300 franchises in the U.S. and abroad, providing unsurpassed expertise and guaranteed workmanship



Network of more than 275 independently-owned and operated franchises throughout the U.S. and Canada, performing more over 100,000 home inspections each year

Performance

(All numbers 2013, as reported)



*Adjusted EBITDA excludes the pro forma effect of \$25M of corp expenses transferred to TruGreen

Our People and Partners



13,000 associates
33,000 independently-employed franchise associates
10,000 home-service contractors, employing...
45,000 service technicians

Services

Trusted professional help making more than
75,000 service calls each business day



Termite and pest control



Home warranties



Disaster restoration



Janitorial service



Professional home cleaning



Furniture repair



Home inspections

Community



\$1 million raised
since 2011 for United Way



10,000+ volunteer hours
in 2013, valued at nearly \$250,000



Longtime corporate sponsor of St. Jude Classic golf tournament to support childhood cancer research and treatment



Associates have built and donated 8 Habitat for Humanity homes since 2007